

Corporate & Communities Overview and Scrutiny Panel Work Programme	
1.	Commissioning <ul style="list-style-type: none"> - Update on WCC Commissioned services including the number of services which are currently commissioned by the Council. How they are managed, including resources available for this, and value for money and quality ensured? - Update on Commissioned services which have been bought back in-house - How does WCC managing the Place Partnership contract and its effectiveness? How is PPL developing and its Strategy for the future?
2.	Worcestershire County Council Workforce <ul style="list-style-type: none"> • What future skills/roles does the Council need? • What skills gap exists? • Does WCC pay and reward effectively? • Does WCC have a strong succession management system? • Does WCC recruit the required talent and behaviour? • Do WCC Managers support a performance driven culture based on achieving the best outcomes for the people of Worcestershire? • Are the corporate values embedded across the organisation? • The effect on service delivery as a result of staff reductions/unfilled vacancies. • Review of staff survey to understand how staff feel about aspects of their work and their experience at WCC.
3.	An update on what can Worcestershire County Council do to maximise income generation?
4.	Culture: How can we utilise the Culture of Worcestershire to maximise the benefit to the County? <ul style="list-style-type: none"> • Analysis of cultural offering and how it can be improved • Role of Council and partners • Funding opportunities – are they being utilised?
5.	Councillor IT
6.	Information sharing with District Councils
7.	Communications – How do we ensure residents have easy access and we communicate service levels? WCC brand and the postal service
8.	Liberata
9.	Libraries Re-modelling
Standing item	<ul style="list-style-type: none"> • Performance Management • Quality Assurance • Budget Scrutiny Process • Worcestershire Councillors Divisional Funding